

Freight Policy Changes Effective August 1, 2020

Freight Policy For The 48 Contiguous States

Residential Common Carrier (truck) Fees are in Addition to Normal Freight Charges Even if the Order Qualifies for ppd Freight and are the Responsibility of Customer.

Products and Shipping	UPS /FedEx	Common Carrier	USC Delivery All Branches
Custom Blinds & Shades	Custom orders will incur a \$5.00 per blind freight & handling fee, Minimum charge of \$10.00, Maximum of \$105.00	Custom orders will incur a \$105.00 freight Fee	Orders will incur a \$5.00 per blind or shade freight and handling fee with a minimum of \$10.00 and a maximum of \$105.00
Select Wood, Select Metal, Kirsch, Graber, Altran, Forest, Custom and, Motorized Drapery Rods, and other stock products.	F.O.B. USC under \$900.00 PPD freight for orders over \$900.00	F.O.B. USC under \$900.00 PPD freight for orders over \$900.00	Orders under \$900.00 will incur a \$20.00 freight and handling fee. All orders over \$900.00 will be delivered PPD freight.
USC Custom Iron	F.O.B. - CA	F.O.B. - CA	NA
Lining & Pillows	F.O.B. USC	F.O.B. USC	Order will incur a \$20.00 freight and handling fee
Norman Shutters	\$1.00 per square foot	\$1.00 per square foot	\$.50 per square foot
D'kei Decorative Trims	F.O.B. - IA	F.O.B. - IA	NA
USC Drapery Lining	USC Drapery Lining shipped with an In-Stock order totaling \$900.00 or more from the same branch location will ship PPD freight. Does not include USC Custom Iron or Forest Hardware.		
Minimum Orders	Orders under \$100.00 may not be available for USC delivery. These orders may be shipped an alternate way at the customers expense.		
Straight Drapery Rod	Kirsch Custom Rods, Designer Metal Telescoping Rods, and Select Custom Rods over 12 ft. will incur a \$10.00 surcharge in addition to normal freight charges.		
Curved Drapery Rod	Curved Drapery Rods will incur a \$50.00 surcharge in addition to normal freight charges		
USC Branch Pick-Up	Orders for stock merchandise and custom orders fabricated at USC will be freight free. Custom orders fabricated by vendors outside of USC will incur freight charges.		
Residential Fees	Residential common carrier (truck) fees are in addition to normal freight charges even if the order qualifies for ppd Freight and are the responsibility of customer.		
C.O.D./Re-Shipped Orders	USC is unable to ship C.O.D. orders directly from our vendors. Orders for C.O.D. accounts must be shipped to USC and then re-shipped to the account. You will be responsible for all freight expenses on orders shipped to USC and re-shipped.		
Consumer Drop-Ship	All orders drop shipped to a consumer on USC delivery will incur a \$35.00 fee.		
Backorders	All backorders that qualified for PPD freight on the original order will be shipped PPD.		
Missing Packages	USC will not be responsible for missing packages that were confirmed delivered.		
Special Access Delivery	All special access delivery fees are the responsibility of the customer. Example: Residential area fee, lift gates fee, inside delivery fee, remote areas, gated communities, ferries, tolls, storage units and Driver Assistance fee (if applicable).		
Failed Delivery/Pick up Fee	All orders that are re-delivered or extra trip(s) made for pick-up on USC Delivery will incur a \$20.00 fee. Orders that must be redelivered or extra trip(s) made by UPS, FedEx or Common Carrier will be charged applicable fees.		
Freight Damage	Please immediately inspect each box upon receipt for Freight Damage or Shortage. Please sign Delivery Receipt "Damaged or Shortage". Black marks, holes, open ends, over boxing, re-taping, torn boxes, etc., constitutes damage or possible shortage. No concealed damage claim forms will be filed as they are automatically denied by all carriers. You will be responsible for damaged freight not properly noted on delivery receipt.		
PPD Prepaid freight to the customer		***F.O.B.- Customer is responsible for the freight***	